

TODD BOWDEN

OBJECTIVE

Currently seeking entry-level opportunities to transition into an information technology career, including that of cloud computing, GRC analyst, information technology support (helpdesk) provider, or cybersecurity analyst with a company that encourages further education and career advancement.



PERSONAL PROFILE

Highly versatile, strong multi-disciplinary background, providing exceptional results while working naturally in team or individual environments. Extremely fast and motivated learner, enjoying studying and learning even the most difficult of educational challenges that can be found. Ability to comprehend and execute high-complexity concepts. Focused on company and management expectations while providing exceptional customer service.

SKILLS PROFILE

- Outstanding and stable work history showcasing escalation into careers with the highest of responsibilities and technical and intellectual requirements
- Strong ability to apply critical thinking to analyze challenging circumstances under the utmost of stressful circumstances, leading to the best possible resolution of the situation
- Works with customers and teammates under the most stressful of circumstances while providing active listening, thoughtful response, and excellent problem resolution, to attain the best possible outcomes no matter the customer or teammate's level of stress or ability to comprehend often advanced and technical situations
- Ability to efficiently work in highly technical and complicated environments as an individual or in a team
- Highly flexible with assignments and able to coordinate multiple tasks from different projects simultaneously
- Advanced real-world experience in providing for institutional and individual safety and risk management
- Thorough and detailed documentation throughout all events, either benign or critical

CERTIFICATIONS

- * Azure Fundamentals AZ-900
- * MS365 Fundamentals MS-900
- * Azure Security SC-900 (pending)
- * Python Programmer/Developer
- * SQL Programmer/Developer
- * Google Cybersecurity
- * Network+ (pending < 3 weeks)
- * Security+ (pending < 4 months)
- * Certified Physician Assistant
- * GRC Analyst Masterclass
- * English – Fluent
- * Spanish - Intermediate

COURSES TAKEN

- * Linux Mastery
- * Cloud Computing Essential
- * Security Office and MS365
- * Securing Internet of Things
- * Numerous Cybersecurity
- * SSL/TLS Essentials
- * Implementing NIST Cybersecurity Framework
- * IT Networking Fundamentals – Packet Switching
- * OpenVPN
- * Wireguard
- * VMWare
- * Windows Powershell
- * Endpoint Protection
- * Implementing NIST Risk Management Framework
- * Advanced Cryptography
- * BASH Mastery Scripting
- * VMware vSphere Admin
- * Linux Mastery
- * Linux Command Line
- * Windows Powershell Mastery

SELECT PROJECTS AND LABS

- * Cisco PacketTracer
- * Install DHCP Server, Config UDP forwarder
- * Install MS Hyper-V, install/config load balancer, config Forward Lookup Zone
- * Installed/Managed SIEM programs
- * Executed Windows and Linux CLIs and Cisco config commands
- * Used WiFi Analysis Software, performed Network Bandwidth, Protocol, and Port analysis
- * Installed and configured DNS Server and configured DNS records
- * Remote Server Management, SSH, Site-Site and Client VPN, RDP, Virtual Desktop
- * Configure network load balancing and NIC teaming
- * Configure server failover clustering
- * Troubleshooting common issues
- * Network Device Monitoring
- * Worked with: FTP, TFTP, SMB, SNMP, pfsense Firewall with LDAP

EMPLOYMENT HISTORY

Acheron Review - CEO

2012–current

- * From conception to deployment, created online education business and built website.
- * Oversaw creation of content, hiring of workers and contractors, daily operations, business planning, project management, and an acquisition of a design firm for further growth.
- * Performed numerous project management tasks including multiple complete redesign and expansion of website and offerings for our briskly growing customer base.
- * Created and managed VPS hosted WordPress website including plug-ins for e-commerce, anti-spam, and additional features for customers to enjoy.
- * Provided direct customer support through our email system and occasionally telephone exchanges, excelling at providing a superior level of customer service in all circumstances.
- * Web address: www.acheronreview.com

Hall County Fire Rescue – Support Services Clerk, Paramedic

2015–2024

- * Operated helpdesk for Fire and Rescue Services to provide excellent customer care to end users and administration with various software used by agency.
- * Utilized Oracle SQL to create reports for needs of administrators.
- * Audited medical charts to ensure compliance with organization policies and procedures.
- * Created novel KPIs to ensure highest level of care was provided.

Communications Systems Consultant

2001-2024

- * Provided public safety communications systems (radio systems) consulting.
- * Stayed current with all facets of communication technology.
- * Worked with multiple agencies and individuals to provide cutting-edge knowledge of their options whether looking to move to an entirely from scratch new radio system or upgrading what they currently have.
- * Provided wireless site-surveys in the case of "dead zones" where a bi-directional amplifier and/or specialized coax was required for public safety or company use, to ensure communications were not hampered or non-existent inside RF-hostile facilities.
- * Provided information to all parties to ensure those involved were armed with the highest possible levels of technology education when faced with budget hearings, negotiating contracts, or deciding what direction to pursue given their current circumstances and budgetary realities.

Anesthesia Associates – Anesthetist

2014 – 2018

- * Staff anesthetist at a Level 2 trauma center.
- * Utilized technologically complicated equipment to provide the highest level of care and safety.
- * Provided diagnostic and reparative work of same machinery when within my scope of knowledge.
- * Upheld healthcare and compliance legislation to the highest degree.
- * Underwent transfer from paper patient care reports to a completely digital suite of healthcare documentation that covered everything from outpatient care to in hospital care throughout surgical procedures.
- * Ensured documentation was at the highest level possible and patient rights were respected.

EDUCATION

Emory University

August 2009 – August 2011
Master of Medical Science

Medical College of Georgia

May 2005 – May 2007
Bachelor of Science

University of North Georgia

August 2002 – December 2004
Associate of Science, AAS

CONTACT INFORMATION

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